

RYAN SCHOOF

Austin, Texas | 210.387.8718 | ryanschoof@gmail.com

PROFESSIONAL SUMMARY

Adaptable operations and technology professional with experience spanning data collection, software troubleshooting, transportation safety, manufacturing operations, equipment monitoring, and team leadership. Proven ability to work in fast-paced environments requiring attention to detail, safety compliance, and accurate reporting. Comfortable learning new technologies, supporting technical teams, and providing actionable feedback to improve processes and equipment performance. Experienced working independently while maintaining strong communication with leadership and cross-functional teams.

CORE QUALIFICATIONS

Data Collection & Reporting • Software & Equipment Troubleshooting • Safety & Compliance Procedures • Technical Documentation • Process Improvement • Team Leadership & Training • Computer Literacy • Quality Assurance • Motion & Physical Task Readiness • Route Planning & Logistics • Inventory & Asset Management • Cross-Functional Communication • HTML/CSS Fundamentals • WordPress Administration • Adobe Creative Suite • Technical Problem Solving

PROFESSIONAL EXPERIENCE

LYFT

Driver | 2023 – Present

- Maintain a strong safety record while transporting passengers throughout high-volume service areas.
- Utilize navigation systems, mobile applications, and digital platforms to manage routes and service requests efficiently.
- Continuously assess changing road and environmental conditions to make real-time decisions.
- Document trip information and communicate effectively with customers while maintaining professionalism.
- Consistently earn positive feedback for reliability, attention to detail, and customer service.

STAPLETON'S FOODS

Delivery Driver | 2022 – 2023

- Safely transported products while maintaining quality standards and delivery accuracy.
- Trained and mentored new drivers on operational procedures, customer service, and safety expectations.

- Coordinated daily delivery schedules and route planning to improve efficiency.
- Maintained accountability for inventory, equipment, and transportation assets.
- Resolved delivery issues and communicated updates to customers and management.

IPL PLASTICS INC.

Senior Molding Operator | 2019 – 2020

- Monitored production equipment and identified operational issues requiring corrective action.
- Performed troubleshooting activities to maintain production flow and quality standards.
- Maintained detailed production counts and quality observations throughout each shift.
- Assisted team members in achieving production goals while reinforcing safety procedures.
- Operated powered industrial equipment and managed material movement within the facility.
- Supported continuous improvement efforts that reduced waste and improved operational efficiency.

NEXTEER AUTOMOTIVE

General Assembly Operator | 2017 – 2018

- Operated manufacturing equipment in a fast-paced automotive production environment.
- Monitored workflow performance and proactively addressed potential production bottlenecks.
- Maintained strict quality and safety standards throughout daily operations.
- Operated certified fork truck equipment and transported materials safely across departments.
- Demonstrated flexibility by supporting multiple production processes as operational needs changed.

BLACK DRAGON ENTERPRISES, LLC

Director of Sales & Marketing | 2014

- Designed and maintained company web properties using HTML and WordPress technologies.
- Collaborated across departments to implement technology solutions supporting business growth.
- Managed digital platforms and trained team members on social media and web-based systems.
- Provided technical support and process guidance to improve operational efficiency.

GLOBAL EXPERIENCE SPECIALISTS (GES)

Interactive Graphic Designer | 2008 – 2011

- Collaborated with executives and technical teams to develop interactive marketing technologies.
- Assisted with website enhancements and user experience improvements.
- Developed touchscreen kiosk experiences requiring testing, validation, and troubleshooting.
- Trained team members on software applications and workflow improvements.
- Communicated technical concepts effectively between business and creative stakeholders.

AMER TECHNOLOGY, INC.

Graphic Program Manager / 3D Animator | 2004 – 2005

- Supported software development teams by identifying and debugging code validation issues within military training programs.
- Coordinated communication between programming, instructional design, and creative teams.
- Assisted quality assurance efforts by identifying defects and validating corrections before deployment.
- Promoted into a leadership role responsible for project coordination and workflow management.

ADDITIONAL STRENGTHS

- Comfortable working extended shifts while remaining focused on safety and accuracy.
- Experience transporting equipment and materials safely in dynamic environments.
- Strong written communication skills with experience creating reports, documentation, and internal communications.
- Proven ability to learn new systems, technologies, and processes quickly.
- Passionate about emerging technology, robotics, automation, and continuous improvement.

CERTIFICATIONS

- Fork Truck Certification (Previous)
- OSHA-Regulated Manufacturing Environment Experience
- Commercial Vehicle & Delivery Operations Experience